

Information to DKMANet users

Application for GMP (manufacture and import) and GDP (wholesale distribution) at DKMANet requires Internet Explorer 9 or Firefox

The two services for application for GMP and GDP authorisation at the Danish Medicines Agency's access-controlled extranet, DKMANet, can only be used in the following browsers:

- Internet Explorer 9 (requires that Windows 7 is installed as the operating system)
- Firefox (runs on any operating system and can be downloaded for free)

All other services on the DKMANet runs smoothly in Internet Explorer versions 6, 7 and 8. DKMANet users who use one of these browsers can log onto DKMANet and use most services. However, if they try to download an application form to apply for GMP and GDP authorisation, a warning will pop up.

GMP and GDP applications require Internet Explorer 9 or Firefox because the application forms are very comprehensive. Moreover, the application forms have an extensive use of java script, and this can only be handled properly by the latest browsers.

Internet Explorer 9 and Firefox use the latest browser technology, so DKMANet users who upgrade to one of these browsers will experience faster response times at the entire DKMANet.

We would therefore like to encourage DKMANet users who intend to use DKMANet to apply for a GMP and/or a GDP authorisation as well as other users who would like improved performance to contact their IT department in order to have either Internet Explorer 9 or Firefox installed. In this connection, we recommend our users to hand over this information letter to their IT department as a clarification.

Please note that Internet Explorer 9 requires that Windows 7 is installed as the operating system. Firefox can be downloaded for free on the internet and it doesn't require any specific operating system.

If you have any questions, please send them to DKMANet@dkma.dk.